

How Hyve supported an eCommerce platform, built for high-volume online shopping.



DIGITAL AGENCY



PRIVATE CLOUD



UNITED KINGDOM



100+ EMPLOYEES

CHALLENGE

Lack of scalability

Before moving to Hyve, Remarkable had to add new dedicated servers each and every time they wanted more server resources, which had large cost implications.

Poor support

Remarkable felt they didn't get the support they deserved. They were left with hefty delays when experiencing downtime with no real input to improve their platform performance.

SOLUTION

Hyve implemented a dedicated private cloud platform which helped Remarkable optimise their database queries to improve backend performance allowing them to serve more online customers.

The platform is running multiple front end and SQL databases including SQL clustering for high availability.

RESULT

Within 12 months the private cloud solution has enabled Remarkable to run double revenue sales days with minimal downtime, all with the support they deserve.

Virtualising Remarkable's whole platform to a managed private cloud environment and running hardware dedicated solely to their organisation allowed them to stay competitive while enjoying greater performance, flexibility and increased cost-savings.



Fantastic company. We have just finished a fairly large move to them from another hosting provider. The responsiveness, helpfulness, and knowledge from the Hyve Team were incredible, helping us out in every step of the process. Really took the stress out of the move for us.

DANIEL BERESFORD Head of Development, Remarkable

Fantastic hosting company, really go the extra mile for their customers. Feels like having your own internal networking team to help you iron out all the issues and get everything running smoothly.

BEN BROWN Technical Director, Remarkable



MANAGED HOSTING

WHY DO DIGITAL AGENCIES USE HYVE'S CLOUD?

Hyve's platform is known for its server uptime and high performance, it's suited to high-intensity CMS's such as Sitecore that often have high CPU and memory usage.

Hyve also provide the best server uptime thanks to 'no single point of failure' platform design, which ensures a 99.999% uptime guarantee. Patching client's servers can be a headache - that's why Hyve take care of it for you.

99.999%
UPTIME



DOUBLED
REVENUE
SALES DAY

1 **We're serious about service**
Get the support your business deserves with our 24/7 customer support.

2 **Fixed costs**
Allowing you to control your expenditure and customer costs.

3 **Peace of mind**
Hyve's secure cloud platform proactively detects and responds to threats, minimising any downtime.

4 **Scale your business with ease**
Hyve's high-performance cloud allows you to scale your resources to cater for marketing changes or user demand.